

Sensitive but Unclassified

TO: IT Staff
FROM: Pepper Pans
RE: Inject #17: Set up Instant Messaging Service

Our local organizational behavior specialist has recommended that we increase workplace communication between our team members. As such, our first step will be to have increased employee communication through Instant Messaging (IM) clients. Please install a localized IM service that we can manage within our network, perhaps a jabber server or something similar. Please avoid online IM services such as Google Chat and AOL.

This request is to be completed by 10:45 AM today.



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