

UTS TICKET POLICY:

Buying Online

When buying tickets online, please make sure you are buying tickets for the correct day and time; **if you do not show up on the correct date for your ticket, we cannot guarantee that we will be able to honor your ticket.** We will do our best to accommodate you if you miss your show date and would like to attend another performance; however, we cannot guarantee that we will be able to get you into another show if you don't show up on the correct day for the ticket(s) you have bought. Please contact finance@uwuts.org with questions or concerns.

Because late entrances and seating can be disruptive to both actors and audience members, **doors will be locked promptly at 7:30.** Please plan ahead and give yourself ample time for travel, parking, and other necessary allowances. **If you have not claimed your tickets by 7:30,** they will be released for any patrons on our waitlist for that night's performance.

The Undergraduate Theater Society does not offer refunds for purchased tickets; you are responsible for buying tickets for the correct date and time for your desired show, or for making alternate arrangements with our finance directors. If you have any questions, concerns, or need help with your purchase, please contact finance@uwuts.org.

Buying at the box office

Remember, there will always be approximately 15 tickets reserved for purchase at the door day of show – the box office will open at 6:30pm, 1 hour before the show starts, so please arrive early!

Our day-of-show purchase rule is "you +2"; at the box office day-of-show, there is a strict ticket buying limit of 3 per person. This is to ensure that there is ample opportunity for many people to get into the show.

Because late entrances and seating can be disruptive to both actors and audience members, **doors will be locked promptly at 7:30.** Please plan ahead and give yourself ample time for travel, parking, and other necessary allowances.

In the event of a SOLD OUT show, we will begin a waitlist for patrons wanting to buy tickets for the show that day; if online ticketholders have not claimed their tickets by

show time (7:30), then they have forfeited their seats for that showing. In that case, we will begin allowing waitlisted patrons to buy any available tickets, in the order of their arrival.

The Undergraduate Theater Society does not offer refunds for purchased tickets; if you have any questions, concerns, or need help with a purchase, please contact finance@uwuts.org.

Other Important Information

Online ticket sales for a particular performance end 12 hours before show time. Again, there will always be approximately 15 tickets available for purchase at the door. Ticket sales at the door begin at 6:30, an hour before show time, so to ensure that you are able to purchase a ticket, show up early!

We now accept cash, checks and credit cards!

If you are purchasing a student ticket (UW or otherwise) be prepared to show a student ID!

Children 6 and over require a non-UW student ticket to attend. If your child is 5 or under, they may be able to get in at no cost; contact finance@uwuts.org for details.

Directions

The Cabaret Theater is a black box theater located in Hutchinson Hall, the University's drama building. You can find Hutchinson's location on a campus map.

Enter the building through the main double doors and the Cabaret Theater will be on your right, up a short flight of stairs.

Disability Accommodations

The Cabaret Theater is wheelchair accessible. ASL interpreters and CART/RTC can be provided upon request if it is made earlier than 10-14 days prior to the desired performance. Please contact production@uwuts.org with questions about accommodations.